

Appl. No. 09/629,323
Amdt. dated February 27, 2004
Reply to Office action of December 5, 2003

Amendments to the Drawings

Applicant submits herewith twelve (12) sheets of drawings, including FIGS. 1-16.

These are formal drawings to replace previously submitted informal FIGS. 1-16. The new drawing figures include no new matter.



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Title: Long Term Disability Overpayment etc
Atty: Ned W. Randle Ph. 314-238-2400
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AI 7554

SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART (SEAMLESS ORS)

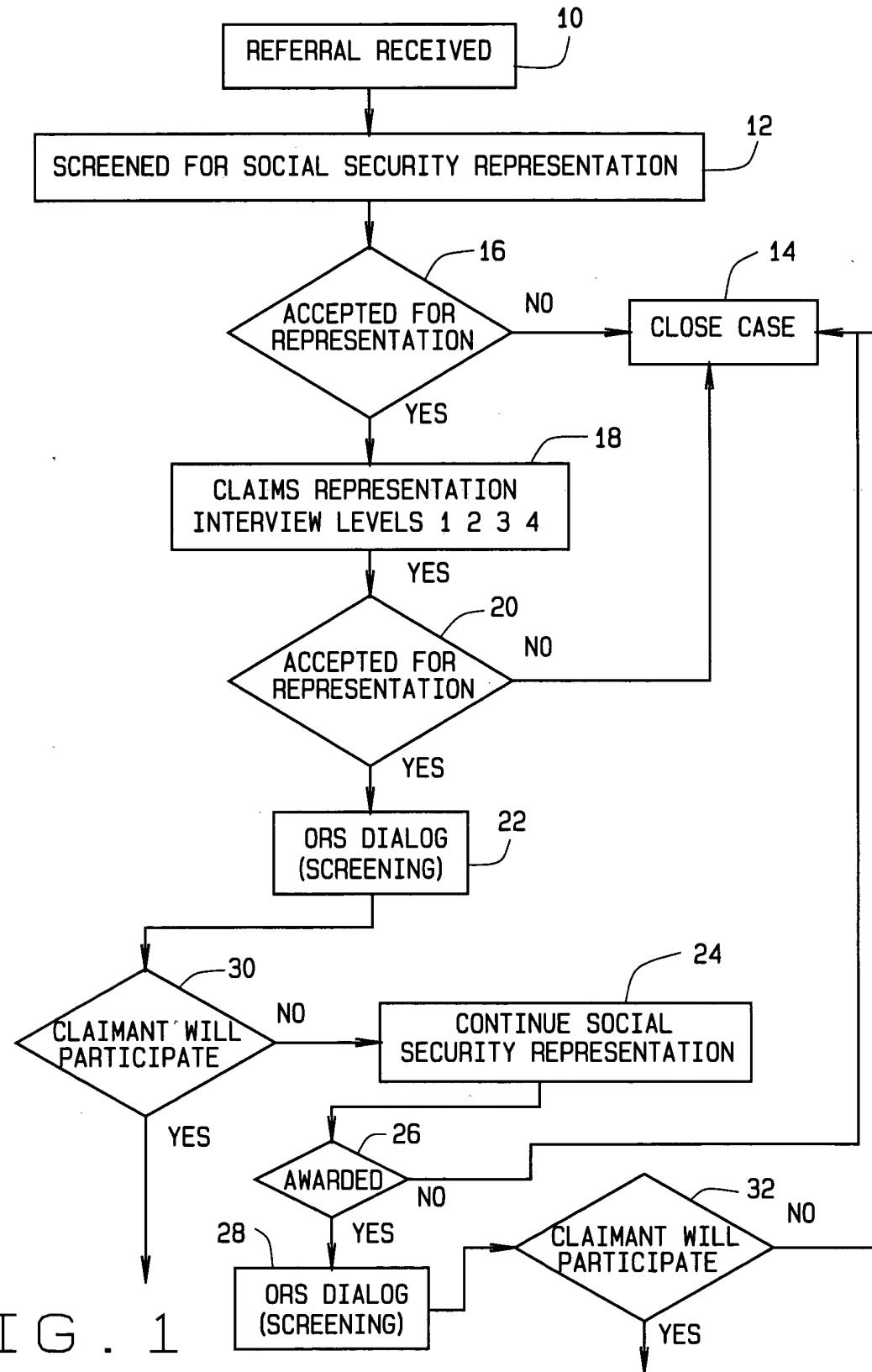
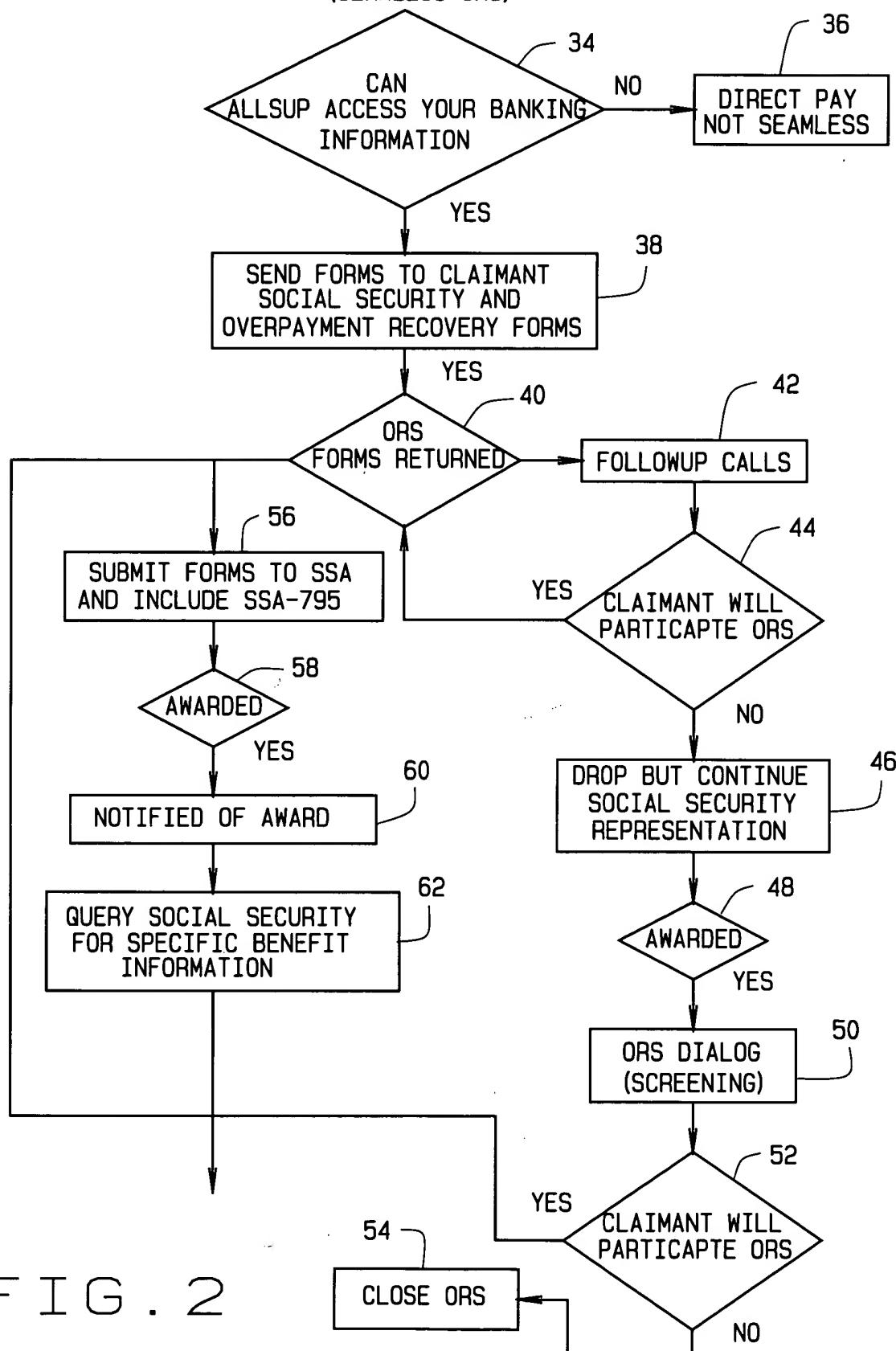


FIG. 1



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SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART (SEAMLESS ORS)





SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART
(SEAMLESS ORS)

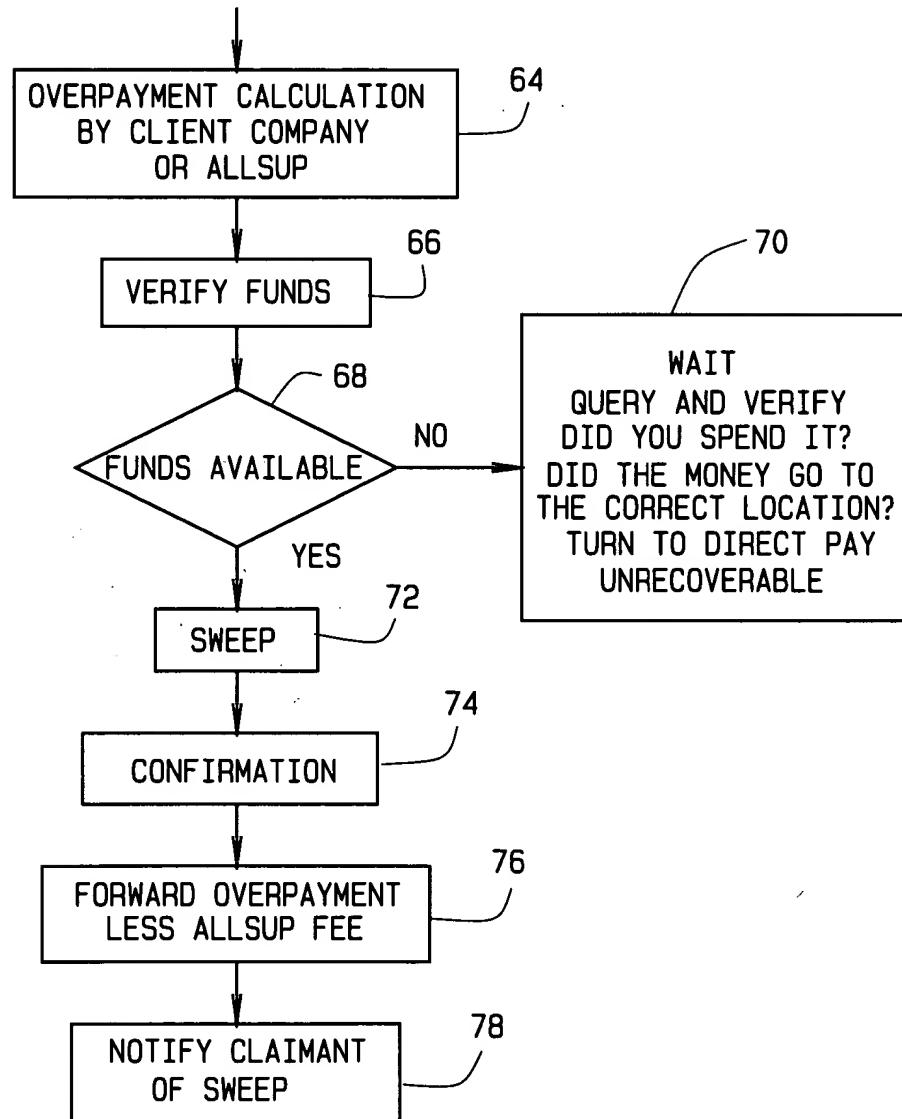


FIG. 3



□ SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1 ORSDATA5.VW SCREEN 1 { {<->} } 07/26/2000
 SSR CASE ORS DATA FILE 02: 42: 20P

CLIENT CO	DECEASED/NO MAIL:
SITE ID	
EMPLOYER	
SSN	
CLAIMANT	
ADDRESS 1	
ADDRESS 2	
CITY/ST/ZIP	
CONSULTANT	
ASSISTANT	
LEVEL/STS	
CLAIM NBR.	
CLMT ELCTD	
AOD	

PgDn FOR CLIENT DATA

◀ ▶ MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
 VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)
 LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 4

□ SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1 ORSDATA5.VW SCREEN 2 { {<->} } 07/26/2000
 SSR CASE ORS DATA FILE 02: 42: 20P

INITIAL FORMS TO CLMT	DID ALLSUP DO INITIAL APP:
INITIAL FORMS FU	INITIAL APP STATUS
INITIAL FORMS TO SSA	RECON FORMS FU
ORS STATUS	
ORS COMMENT	
NQ REASON	
CURRENT ORS STAGE	
ORS FU DATE	
LEAD ORS FU DATE	
INITIAL REFERRAL STATUS	PENDING
SSA FORM 795	DIR PAY OPTION AVAIL: Y
CALL TRANSITIONED BY REP:	CLAIMANT INCENTIVE
ORS GROUP	PgDn FOR TALK SHEET

ALTF5 ME

◀ ▶ MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
 VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)
 LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 5



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□ SMARTWARE FOR WINDOWS (NEW VERSION) □ □ X

WINDOW 1 {{<->}} ▲
ORSADATA5.VW 07/26/2000
SCREEN 3 02: 42: 20P

CASE RECEIVED	DIRECT PAY ONLY
BANK FORMS TO CLAIMANT	ORS INIT LETTER:
BANKS FORMS RECEIVED FROM CLAIMANT:	ORS AUTH RECVD :
BANK ACCOUNT TRANSFER DATA	TIME : 0
ORS REPAYMENT METHOD/ACCT TYPE	TIME : 0
CASE RETURNED	TIME : 0
OP TO CLIENT	TIME : 0
OP FROM CLIENT	TIME : 0
OP RECEIVED	
ORS CLOSED	

PgDn FOR BANK DATA ▼

◀ ▶ MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 6

□ SMARTWARE FOR WINDOWS (NEW VERSION) □ □ X

WINDOW 1 {{<->}} ▲
ORSADATA5.VW 07/26/2000
SCREEN 4 02: 42: 20P

TALKSHEET		
DATE	COMMENT	EMP
07/18/2000		
07/18/2000		
03/24/2000		
03/01/2000		
03/01/2000		
02/09/1999		
12/10/1997		
12/10/1997		
04/10/1997		

PgDn FOR FEE DATA ▼

◀ ▶ MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 7



□ SMARTWARE FOR WINDOWS (NEW VERSION) □□×

WINDOW 1 ORSDATA5.VW SCREEN 5 { {<->} } 07/26/2000
 SSDR CASE ORS DATA FILE 02: 42: 20P

A. SSDI RETROACTIVE BENEFITS	0.00	ACTUAL PAYMENT TYPE :
C. DEPENDENT RETROACTIVE BENEFITS		AMTAUTHBYCLIENT \$0.00
D. EXTRA SSDI MONTHLY PAYMENT	0.00	
E. TOTAL FUNDS AVAILABLE TO REPAY		
F. GRS OVERPAYMENT AMT DUE CLIENT		
G. CLAIMANT INCENTIVE PERCENTAGE		%
H. CLAIMANT INCENTIVE AMOUNT		
I. NET OVERPAYMENT DUE TO CLIENT	0.00	
J. AMOUNT RECOVERED FROM CLAIMANT	0.00	
K. ORS FEE BASIS		
L. OVERPAYMENT RECOVERY FEE %		
M. ORS FEE		Q. CLAIMS FEE
N. PERCENTAGE OF OP RECOVERED (J/I)	0.0	
O. PERCENTAGE OF OP TO REPAY (J/E)	0.0	
P. PERCENTAGE OF OP TO RETRO (J/I)	0.0	PAGE DOWN FOR MORE DATA

◀ ▶ MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
 VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)
 LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 8

□ SMARTWARE FOR WINDOWS (NEW VERSION) □□×

WINDOW 1 ORSDATA5.VW SCREEN 6 { {<->} } 07/26/2000
 ORS DATA PARTIAL PAY 02: 42: 20P

PAYMENTS			
PAYMENT AMT	PAYMENT DA	P	B

END OF DATA

◀ ▶ MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
 VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)
 LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 9



□ SMARTWARE FOR WINDOWS (NEW VERSION) □□×

WINDOW 1 {{<→}} ▲

END OF DATA

FEE RATE : 1.0
CLNT LORS : Y
ORS RATE :
ORS OART. : Y
RETRO
SSI RETRO
DEP RETRO
LORS OP AMT \$0.00
AMOUNT 24.74
LORS FEE \$0.00
ORS QUARTER
PERCENT OF STLMT
ORS AMT DUE CLIENT 0.00

◀ ▶

MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORS DATA5.VW WINDOW 1 REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 10



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PASS ENVIRONMENT

AUTOMATED FEDERAL FORM PROGRAMS

1696

SSA-16-F6

SSA-795

SSA-3369

SSA-3368

SSA-4-BK

SSA-11

SSA-546

SSA-1709

SSA-821

SSA-795 STANDARD
REPORT OF CONTACT

SSA-561-U2

SSA-3441-F6

HA-501-U2

HA-4486

HA-520

827-CA

827-IA

827-IL

827-KAISER

827-MAYO

827-NATIONAL

827-OH

827-OK

827-TX

827-VETERANS ADMINISTRATION

827-WI

80

PASS
ONCE FEDERAL FORMS ARE COMPLETED THE
PASS REVIEW IS POPULATE FOR REVIEW
WITHIN THE ABOVE PROCESS

82

PREScription
DRUGS

84

WORKER'S
COMPENSATION

86

FINANCIAL
SERVICES

88

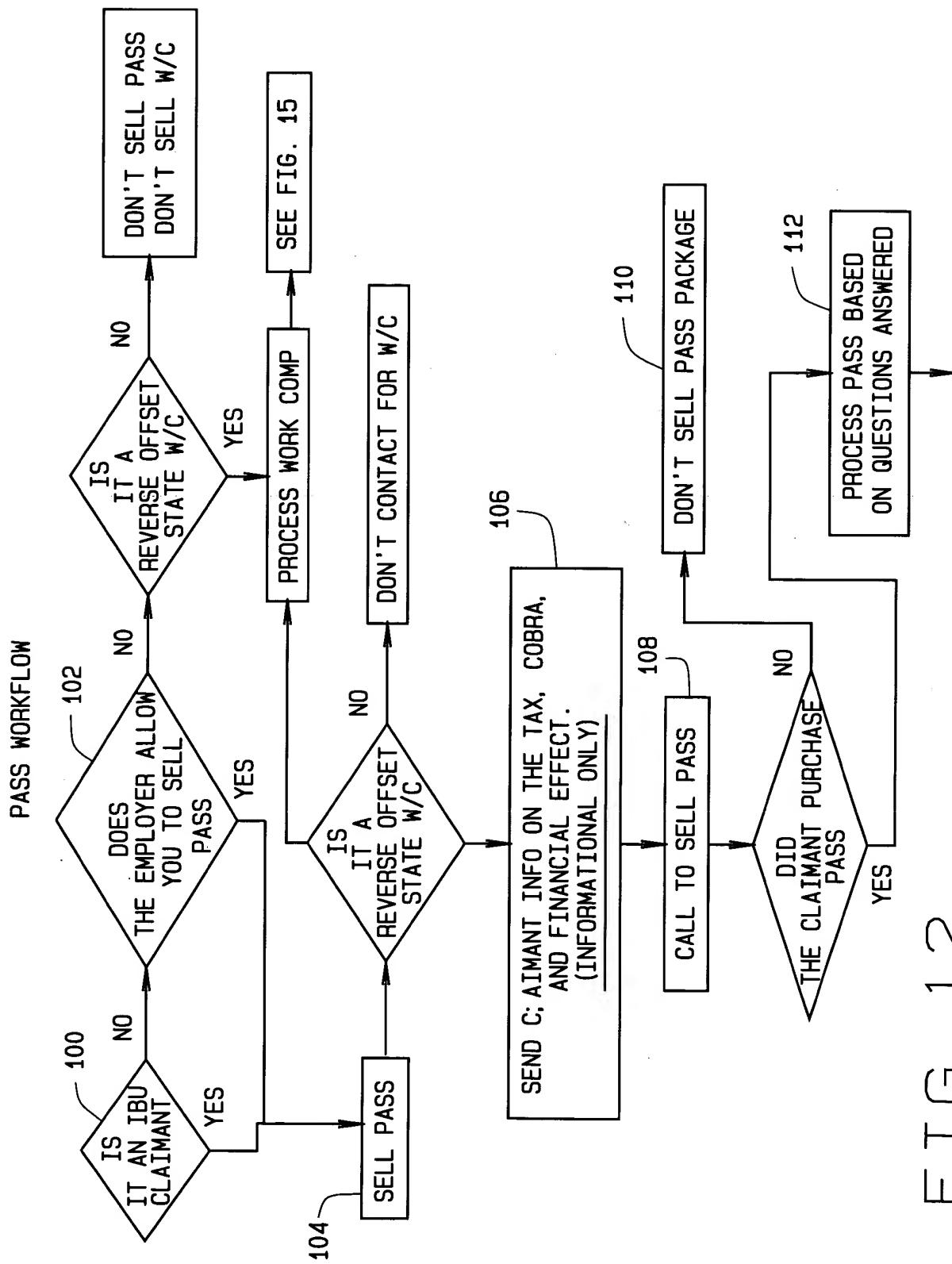
LTD
MEDICARE

90

FIG. 11



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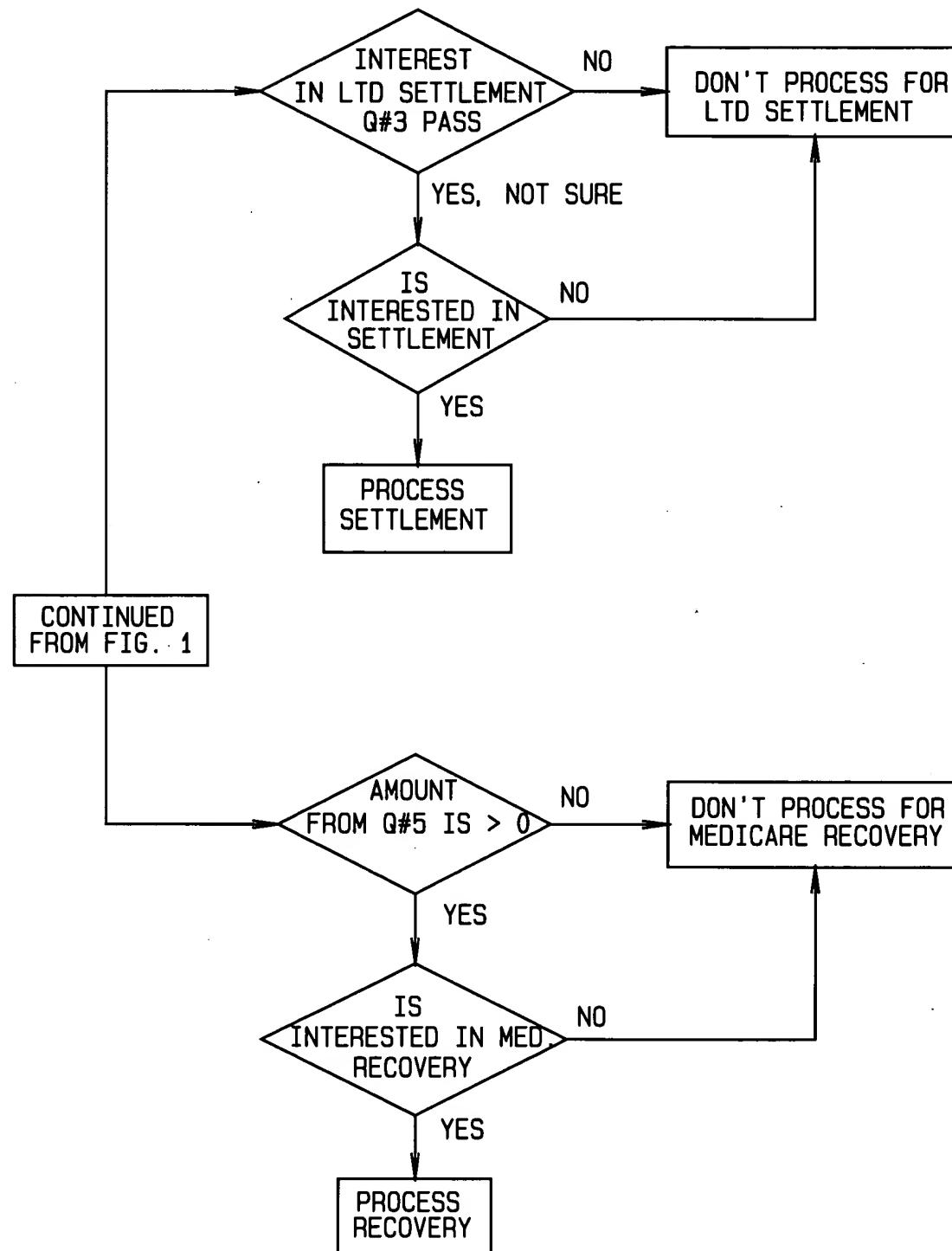


FIG. 13



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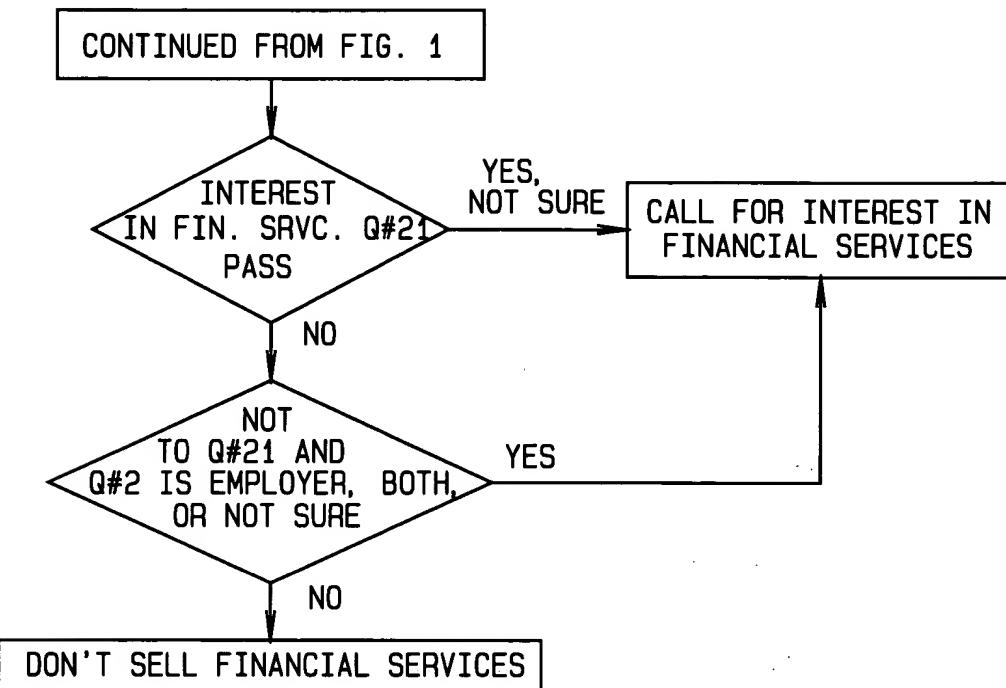


FIG. 14

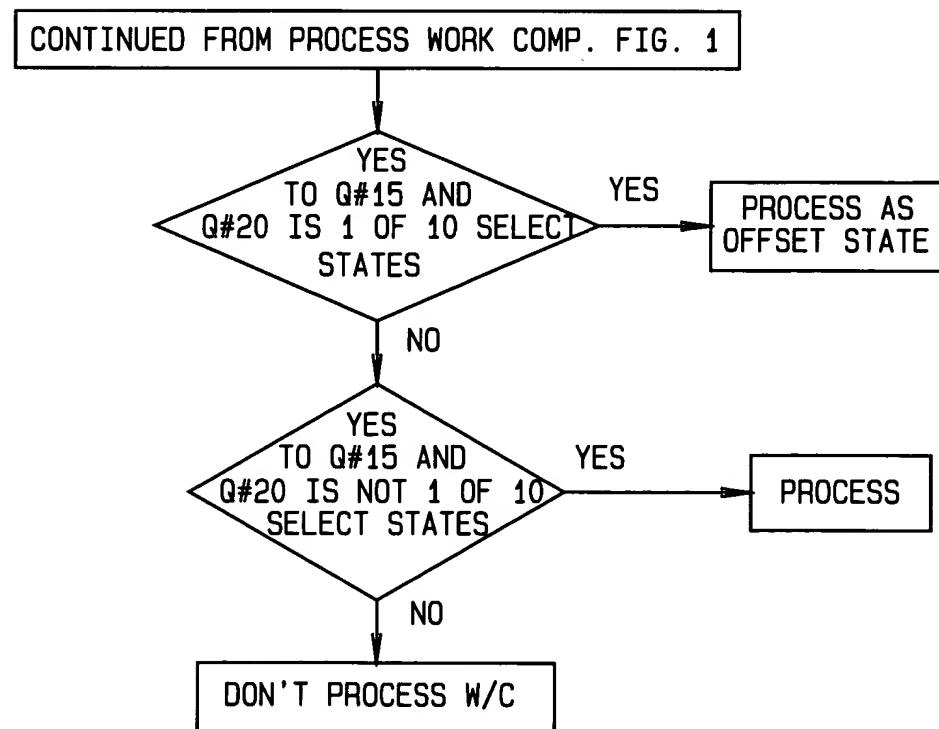


FIG. 15



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